



**Canadian Council of Archives
Conseil canadien des archives**

***2023-2024 Employer's Manual
YCW at Building Careers in Heritage
(Internship)***

YCW Contact Persons:

For archives

Louise Charlebois (ext. 110)
613-565-1222 or 1-866-254-1403
1-855-855-0774 (fax)

ycw_jct@archivescanada.ca

For libraries operating in English

Kathleen Pond (ext. 105)
613-565-1222 or 1-866-254-1403
1-855-855-0774 (fax)

ycw-cla@archivescanada.ca

This project has been made possible by
the Government of Canada.

Ce projet a été rendu possible grâce au
gouvernement du Canada.

Canada

Table of Contents

I.	Intern Eligibility & Candidate Approval.....	3
II.	Letter of Agreement with Intern.....	4
III.	Competency Development Plan	6
IV.	Staffing Report.....	6
V.	Contract with Employer	7
VI.	First Payment (75% of YCW Contribution)	7
VII.	YCW Internship Monitoring	8
VIII.	End of Work Term Reports	8
IX.	Evaluation Questionnaire	8
X.	Narrative Reports	9
XI.	Supporting Payroll records.....	10
XII.	Final Payment (up to 25% of YCW Contribution)	11
XIII.	Frequently Asked Questions.....	12
XIV.	Steps at a Glance	13

The information in this document relates to the Canadian Council of Archives and its delivery of the Young Canada Works (YCW) in Building Careers in Heritage program to archival institutions and libraries operating in English.

Other YCW delivery organizations may have different program requirements.

I. Intern Eligibility & Candidate Approval

All YCW intern participants must meet the eligibility criteria as stated in the [Employer Guide](#), which is published by the Department of Canadian Heritage (PCH).

The Department of Canadian Heritage requires all YCW candidates be pre-approved by the delivery organization (Canadian Council of Archives, CCA). Please submit Candidate Eligibility forms before the start of your YCW internship.

If you receive and accept an offer of funding from CCA, the job poster and the Candidate Eligibility Form will become active on the YCW website. Candidates can now express interest in your position! If you wish to delay the display of your job poster, please contact CCA and we will temporarily hide the poster until you are prepared to begin your hiring campaign.

Before completing the Candidate Eligibility Form, your selected YCW candidate must be registered in the YCW program under the “YCW at Building Careers in Heritage” program for the current federal fiscal year. Candidates who have participated in past years in the YCW program must log in and confirm their profile details to maintain an active status.

You must complete the first half of the Candidate Eligibility Form and your candidate must complete the last half of the form via their YCW account. Once both portions are complete, the form will come to CCA for review and approval.

Can't find your candidate in the database?

The chosen candidate needs their own YCW account to complete this form. All six steps of their profile must be completed in order to become searchable in the YCW portal. They must mark themselves available for the program “Young Canada Works in Building Careers in Heritage” and the year selection for the current federal fiscal year.

After searching the intern and entering their profile, there will be an option to “Select candidate” and “Proceed to the candidate eligibility form” (or something similar). Your candidate will also have their own section of the form to complete once you will have completed your own. Approval of the candidate's eligibility should be done within one business day. Once approved, the Staffing Report becomes available through your YCW dashboard.

CCA strongly encourages that approved employers double-check all candidates' eligibility during the interview process to ensure this step will not cause delay to their YCW file.

The eligibility criteria for an intern are as follows:

- be a Canadian citizen or a permanent resident, or have refugee status in Canada;
Note: Non-Canadian students or graduates holding temporary work visas or awaiting permanent status are not eligible.

- be legally entitled to work in Canada;
- be between 16 and 30 years of age at the start of employment;
- meet the specific eligibility criteria of the program to which you apply;
- be registered in the YCW online candidate inventory;
- be willing to commit to the full duration of the work assignment; and
- not have another full-time job during the YCW work assignment.
- be a graduate from college or university;
- be unemployed or underemployed; and
- not be receiving Employment Insurance (EI) benefits while employed in a YCW work assignment.

Note: Priority will be given to graduates that have not previously participated in YCW internship programs.

Additional information requested on the Employer Candidate Eligibility Form are:

- Candidate interview date
- Start date of employment
- End date of employment
- Number of weeks of employment
- Hourly gross wage

An email will be sent by the YCW website to the employer once the CCA has confirmed the eligibility of the candidate.

If you are unsure whether your candidate meets all YCW BCH eligibility criteria, please contact the CCA for clarification before hiring.

II. Letter of Agreement with Intern

As a YCW employer, you are required to prepare a *Letter of Agreement* between your organization and your intern. The *Letter of Agreement* will establish the terms of employment, including start date, end date, pay rate and payment schedule. Both parties must sign the document. Please keep the original for your files and be prepared to send a copy by mail to the CCA (if required for audit purposes).

A YCW intern should also be provided with a job description on the first day of employment.

Below is an example of a letter of agreement.

[Date]

Name of Employee

Address

City, Province or Territory

Postal Code

Dear _____:

This is to confirm that you have been hired as a [Job Title]. We are pleased to be participating in the *Young Canada Works in Building Careers in Heritage* implemented by the Department of Canadian Heritage, and to offer you this opportunity to work in a cultural heritage organization/institution.

This Agreement will take effect on [start date], and expire on [end date]. Enclosed is a copy of the *Position Profile* for your information and future reference. You will be working under the supervision of [name of direct supervisor], who will explain your position and duties to you in detail once you begin work. He/she will also be responsible for supervising and evaluating your work/performance during the period of your employment with us.

As agreed, we will pay you a gross salary of \$ [hourly wage] an hour, for a normal week of [number of work hours per week] hours. You will be paid on the [??th] and [??th] of each month. Our staff policy manual establishes the general working conditions, such as the normal business hours, statutory holidays, etc; it is available for consultation at any time. A written notice provided at least fifteen days in advance from either party will be sufficient to terminate this agreement. Please note that the Agreement may be terminated in the event that the Young Canada Works program is cancelled or the level of funding for any fiscal year in which a payment is to be made under this Agreement is reduced or cancelled.

We want to welcome you and are looking forward to working with you.

[Name of Employer]

[Title]

I have read and agree with the conditions indicated in this Letter of Agreement and I certify that I meet the eligibility criteria of the *Young Canada Works* Program

[Date] _____ [Name of Employee]

Enclosure

An electronic version of the letter is available on demand.

III. Competency Development Plan

At the beginning of the internship, the Employer will ask the Intern to select a minimum of three capabilities or qualities that they wish to improve or develop during their internship.

At the end of the internship, both the Employer and the Intern will be required to revisit the *Competency Development Plan* and assess the results.

Please find a copy of an example *Competency Development Plan* for use of the Intern and the Employer [here](#).

Note that a copy of the completed *Competency Development Plan* must be provided to CCA as part of the Employer's final report for the internship.

IV. Staffing Report

The YCW *Staffing Report* is an online document completed by the employer and intern. The *Staffing Report* is used to confirm the details of your intern's work term and will be used to create the contract.

The link for the Staffing Report will only become active once the CCA has approved your selected intern through the Candidate Eligibility Form.

You must complete the first half of the Staffing Report and your intern must complete the last half of the form via their YCW account. Once both portions are completed, the form will come to CCA for review and approval.

Information requested on the Staffing Report are:

- Job title
- Start date of employment
- Total number of days to be worked
- Number of hours to be worked per day
- Number of days to be worked per week
- Hourly gross wage
- Total salary to be paid
- Contact information for immediate supervisors

The *Staffing Report* must be completed during the first week of YCW employment and is a condition to receive your contract. This document is also used to prepare the contract.

V. Contract with Employer

The CCA will send the contract by email once the Staffing Report has been approved.

You must sign the *contract with the employer* and return it by email or fax.

CCA's fax number is: 1-855-855-0774

A fully executed digitized copy of the *Contract with Employer* will be sent to you by email once the contract is signed by both the employer and CCA. Please retain this copy for your records and reference.

Reminder: The Contract is prepared based on the information provided in the Staffing Report as well as your application (containing the approved budget that was negotiated with you, the employer). You must immediately contact your YCW representative if any details of your internship change, including:

- Work plan, job description and tasks
- Work location
- Hourly wage, weekly schedule
- Daily Supervisor (including during employer vacations or extended absences)

VI. First Payment (75% of YCW Contribution)

75% of the estimated YCW contribution is payable to your organization at the beginning of the YCW work term.

Your YCW file will be assessed for first payment once CCA has received:

1. the *Candidate Eligibility Form* completed online by you and your candidate;
2. the *Staffing Report* completed online by you and your intern;
3. your signed Contract with Employer.

Normally, cheques are sent to the contact person and mailing address on file. However, if you prefer to receive your payments via direct deposit, please complete and return the *Wire Transfer* form that can be found [here](#).

For your information, CCA staff are working remotely, and the processing of a cheque takes considerably longer than a direct deposit.

VII. YCW Internship Monitoring

Under the terms of its Agreement with the Department of Canadian Heritage, CCA is required to monitor the progress of a percentage of internships. Organizations are selected at random. Monitoring is conducted through a combination of private and confidential telephone interviews with the employer and the intern.

If selected, we will contact you and your intern to arrange a mutually convenient time for separate interviews.

All employers are welcome to contact CCA at any time if they have questions or wish to discuss the details of their internship.

VIII. End of Work Term Reports

Both employer and intern are required to complete *the End of Work Term Report* at the end of YCW employment. These reports will show the actual employment dates and costs incurred for the internship and therefore may not exactly match the costs outlined in the contract.

You must complete your End of Work Term Report in your YCW account and include in it the actual costs incurred for the internship (your cash contributions and in-kind contributions). Your intern(s) will complete their report via their YCW account.

The *End of Work Term Reports* must be completed within **thirty days** following your intern's last YCW workday. Please contact CCA as soon as possible if you anticipate any delay in submitting the required final documents.

IX. Evaluation Questionnaire

Upon completion of the YCW term, employers and interns are asked to complete the online *Evaluation Questionnaire* in their respective YCW accounts.

The *Evaluation Questionnaire* is anonymous. Responses will not be linked to your account, nor shared between employer and intern, or viewed by CCA.

X. Narrative Reports

In order to receive your final payment, both the employer and the intern are required to each write a narrative report.

For each report, please organize your responses under the following headings:

Employer Narrative Report

1. Project description – describe the actual key tasks, responsibilities of the intern for the reporting period.
2. Skills developed or enhanced by your intern.
3. The results of the project. Please include impact of project activities, and the project's impact on your institution and the intern (especially skill development).
4. Accomplishments/successes.
5. Difficulties experienced by the intern and solutions applied.
6. Any differences between planned and actual internship (time line, job description). Explain.
7. Creative approaches which have added value to your project.
8. Methods used to measure success of project.
9. Intern debriefing.
10. Highlights of the internship project (if applicable).

Intern Narrative Report

1. Contact information.
2. Project description – describe your actual key tasks, responsibilities.
3. The results of your project. Please include employment results (employment, school prospects), impact of project activities, and benefits to the host organization.
4. Skills developed or improved.
5. Accomplishments/successes during the reporting period.
6. Any difficulties experienced and solutions applied.
7. Any differences in the planned and actual internship (time line, job description). Explain.
8.
 - i. Have you been offered a job? Where? What type of work? For how long?
 - ii. If you have not been offered a job, do you have any prospects at this time? What is your job-hunting plan?

These reports are to be submitted by email to your contact person at CCA.

XI. Supporting Payroll records

Upon the completion of the intern's YCW work term, the employer must send either a copy of the Record of Employment (ROE) or a copy of the intern's payroll records to the CCA (for each intern employed in your YCW internship).

Payroll records must be printed or captured electronically directly from your payroll software or photocopied from your organization's ledger.

Payroll records should show the following details:

- Intern's name
- Start and end dates
- Hours worked
- Regular wages
- Additional wages (overtime, statutory holiday pay, etc.)
- Vacation pay
- CPP contributions (if applicable)
- EI contributions
- Worker's compensation premiums (if applicable)
- Provincial health and/or other social program contributions (if applicable)

Please remove your intern's Social Insurance Number (SIN) before sending the records to CCA.

If your payroll system does not normally include all of these details on a printout, CCA will accept a signed letter for the payroll officer that will contain the following information:

- ✓ The date of the first day of work
- ✓ The date of the last day of work
- ✓ The total number of days worked
- ✓ The total number of hours worked
- ✓ The hourly wage paid to the intern
- ✓ The total amount of the gross salary paid to the intern (minus the mandatory costs)
- ✓ A breakdown of the employer's mandatory costs (which includes the CPP, the statutory holidays paid to the intern, vacation pay, EI contributions, etc.).
- ✓ The total amount of the wage paid to the intern, including the mandatory costs.

You may submit payroll records by email, fax, or mail.

Payroll records must be received at the CCA within **thirty days** following your intern's last YCW workday. Please refer to clause 1 on your YCW contract for the definition of "mandatory employer costs".

XII. Final Payment (up to 25% of YCW Contribution)

The amount of the final payment is based on actual costs incurred.

Your YCW file will be assessed for the last payment once CCA has received the following items:

- The Employer's completed *End of Work Term Reports* (completed online);
- The Intern's completed *End of Work Term Report* (completed online);
- The Employer's *Evaluation Questionnaire* (completed online);
- The Intern's *Evaluation Questionnaire* (completed online);
- The Employer's *Narrative Report*;
- The Intern's *Narrative Report*;
- The Intern's *Payroll Records*;
- Copy of the completed *Competency Development Plan*.

If your actual costs are less than the estimated costs on the *Contract with Employer*, your YCW contribution will be reduced accordingly.

If your actual costs are less than the first payment amount, your organization must return the overpayment to CCA. In this case, you will receive an invoice from CCA with further details.

XIII. Frequently Asked Questions

Q: My intern has registered in the YCW Candidate Inventory. I am trying to complete my *Candidate Eligibility form*, but I cannot find him/her. What do I do?

A: Ask the intern to log into the website and verify that all registration steps are complete. The intern needs to select “YCW in Building Careers in Heritage” at Step 2 of the Intern Application. Double-check that the application has been submitted at the end. If you still cannot find the intern, contact your YCW representative. The intern must also be listed as “active” for the current federal fiscal year.

Q: My intern had to leave early and did not work their full placement. Can I hire another intern?

A: Under certain circumstances, employers may be permitted to hire another intern who meets the eligibility criteria of the program. You cannot hire a replacement intern without prior approval. Please consult your YCW representative for further information.

Q: We need to increase the hourly wage of our intern(s) while the internship is underway. Will CCA cover the increase?

A: Please inform us of any increase in the hourly wage. If we have funds available, we will work with the employer to try to prepare a contract amendment and increase the amount of the YCW contribution for the affected position. However, if our funding envelope is overcommitted, we won't be able to reallocate additional funding to your internship.

Q: What source deductions must I make? Can I hire my intern as a “contract worker” rather than add them to my organization’s payroll?

A: You are required to make deductions for income tax, CPP, EI and any other deductions required by provincial legislation. As an employer, you are responsible for paying your intern as an employee. The terms of your *Contract with Employer* do not permit your intern to be hired as a contractor.

Q: Should I submit my intern’s timesheets with the payroll records?

A: If your payroll records show all the required detail as outlined, the timesheets are likely unnecessary. CCA will contact you if there are any questions.

Q: Should I pay 4% vacation pay on every cheque or wait until the end of the YCW term?

A: Either method is fine as long as the intern does eventually receive the vacation pay or has received the equivalent in paid holidays.

If you have an urgent situation and are unable to reach your assigned YCW contact, please contact the CCA at (613) 565-1222 or 1-866-254-1403.

XIV. Steps at a Glance

Before Position Start Date

- Respond to the Funding Offer
 - Employer accepts funding through YCW portal
 - Job Poster activates
 - Candidate Eligibility Form (CEF) becomes available
 - Employer declines funding through YCW portal
- Complete Candidate Eligibility Form
 - Employer completes CEF
 - Candidate completes CEF
 - CCA approves CEF
 - Staffing Report (SR) becomes available

After Position Start Date

- Start Competency Development Plan
- Complete Staffing Report
 - Employer completes SR
 - Intern completes SR
 - CCA approves SR
 - CCA sends YCW Contract via email
- Contract
 - Employer signs and returns contract
 - CCA requests first payment

After Position End Date

- End of Work Term Report (EWTR)
 - Employer completes EWTR
 - Intern completes EWTR
- Evaluation Questionnaire (EQ)
 - Employer completes EQ
 - Intern completes EQ
- Payroll Records
 - Employer submits Record of Employment, payroll records, or a letter from the payroll administrator
- Competency Development Plan
- Narrative Reports from employer and intern
 - CCA reviews and approves EWTR, EQ, payroll records, Competency Development Plan and Narrative Reports
 - CCA requests final payment